

## MEMBER SERVICES

# SERVICE FEES AND OTHER CHARGES

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FEES FOR THE FOLLOWING SERVICES SHALL BE CHARGED ACCORDINGLY AND ARE APPLICABLE TO ALL CONSUMERS:

### NEW MEMBERSHIP ACCOUNTS

- \$20 Membership fee (refundable upon disconnection)
- \$10 Application charge

### NEW METER ACCOUNTS

- \$150 System Benefit Charge/Impact fee per new meter location

### POWERUP PREPAID FEES

- \$15 Prepaid set up fee
- \$6 Monthly prepaid service fee per account

### CHARGES FOR NEW SERVICE CONNECTIONS, NON-PAYMENT DISCONNECT/RECONNECT, AND METER EXCHANGE

- \$75 from 8am to 4pm business days
- \$100 after hours business days
- \$150 on Cooperative observed holidays

### RETURN CHECK OR OTHER FORM OF INSUFFICIENT FUNDS CHARGE

- \$35 per returned payment

### DISCONNECTED ACCOUNTS OWING A BALANCE

- \$20 fee per account for each collection notice mailed

### LATE/DELINQUENT/PAST DUE ACCOUNTS

- 5% penalty on current month's billing that is past due

### OUT OF CYCLE METER READING

- \$15 from 8am to 4pm business days
- \$100 after hours business days
- \$150 on Cooperative observed holidays

### CHARGE FOR OBSTRUCTION TO METER READING

- \$25 each time meter has an obstruction or is inaccessible

### REQUEST FOR USAGE HISTORY

- Twelve month history is free
- \$10 if consumer requests history out of twelve month period or more than once per year

### REQUEST FOR DUPLICATE BILL/ADDITIONAL COPIES

- \$2 for each duplicate requested

### BROKEN METER SEAL

- \$15-unless prior arrangements made with Cooperative

### SWITCHOVER FEE

Member requests to switch service to another electrical provider's equipment

- \$150 plus actual cost

### TAMPERING CHARGE

- \$150 tampering fee plus any unpaid balances and estimated un-metered electricity used
- \$175 tampering trip charge
- Plus any additional charges related to the incident and for damage to Cooperative property

**FOR A COMPLETE LIST OF ALL SERVICE FEES**

**OR QUESTIONS CALL: 800 541 2662**

**OR VISIT: [FarmersElectric.coop](http://FarmersElectric.coop)**

