

MEMBER SERVICES

SERVICE FEES OVERVIEW

Farmers Electric Cooperative is a not-for-profit utility, owned by the members we serve. Our charges and fees protect the financial health of your cooperative, and reflect the actual cost of the services we provide you – there is no “mark-up” to create a profit.

MEMBERSHIP FEE | \$20

Entitles the applicant to participation in the cooperative and to receive electric service. The membership fee is credited back to the member upon ceasing service with the cooperative.

ACCOUNT APPLICATION FEE | \$10

Assessed on all applications for service. Covers administrative costs of processing the application and determining deposit requirements.

INSUFFICIENT FUNDS FEE (PER OCCURRENCE) | \$35

Assessed on each payment that is not honored by the financial institution to which it is charged, because of insufficient funds, incomplete or incorrect account information, lack of available credit or any other reason.

LATE PAYMENT FEE (ONE TIME PER INVOICE) | 5% of past due amount

Assessed on the amount of a monthly invoice that is not paid within 16 days after the invoice is issued by the cooperative.

NEW SERVICE CONNECTIONS, NON-PAYMENT DISCONNECT/RECONNECT

\$35 - **Office activation** and deactivation

\$75 - **Location activation** from 8AM to 4PM, business days

\$100 - **Location activation** after hours, business days

\$150 - **Location activation** on cooperative observed holidays

**FOR A COMPLETE LIST OF ALL
SERVICE FEES OR QUESTIONS
CALL: 903 455 1715**

