

SERVICE FEES AND OTHER CHARGES

FEES FOR THE FOLLOWING SERVICES SHALL BE CHARGED ACCORDINGLY AND ARE APPLICABLE TO ALL CONSUMERS:

NEW MEMBERSHIP ACCOUNTS

\$20 Membership fee (refundable upon disconnection)

\$10 Application charge

NEW METER ACCOUNTS

\$150 System Benefit Charge/Impact fee per new meter location

POWERUP PREPAID FEES

\$15 Prepaid set up fee

\$6 Monthly prepaid service fee per account

CHARGES FOR NEW SERVICE CONNECTIONS, NON-PAYMENT DISCONNECT/RECONNECT, AND METER EXCHANGE

\$75 from 8am to 4pm business days

\$100 after hours business days

\$150 on Cooperative observed holidays

RETURN CHECK OR OTHER FORM OF INSUFFICIENT FUNDS CHARGE

\$35 per returned payment

DISCONNECTED ACCOUNTS OWING A BALANCE

\$20 fee per account for each collection notice mailed

LATE/DELINQUENT/PAST DUE ACCOUNTS

5% penalty on current month's billing that is past due

OUT OF CYCLE METER READING

\$15 from 8am to 4pm business days

\$100 after hours business days

\$150 on Cooperative observed holidays

CHARGE FOR OBSTRUCTION TO METER READING

\$25 each time meter has an obstruction or is inaccessible

REQUEST FOR USAGE HISTORY

Twelve month history is free

\$10 if consumer requests history out of twelve month period or more than once per year

REQUEST FOR DUPLICATE BILL/ADDITIONAL COPIES

\$2 for each duplicate requested

BROKEN METER SEAL

\$15 unless prior arrangements made with Cooperative

SWITCHOVER FEE

Member requests to switch service to another electrical provider's equipment

\$150 plus actual cost

TAMPERING CHARGE

\$150 tampering fee plus any unpaid balances and estimated un-metered electricity used

\$175 tampering trip charge

Plus any additional charges related to the incident and for damage to Cooperative property

FOR A COMPLETE LIST OF ALL SERVICE FEES OR QUESTIONS CALL: 903 455 1715 OR VISIT: FarmersElectric.coop

