

MEMBER SERVICES

SERVICE FEES OVERVIEW

MEMBERSHIP FEE | \$20

Entitles the applicant to participation in the cooperative and to receive electric service. The membership fee is credited back to the member upon ceasing service with the cooperative.

ACCOUNT APPLICATION FEE | \$10

Assessed on all applications for service. Covers administrative costs of processing the application and determining deposit requirements.

INSUFFICIENT FUNDS FEE (PER OCCURRENCE) | \$35

Assessed on each payment that is not honored by the financial institution to which it is charged, because of insufficient funds, incomplete or incorrect account information, lack of available credit, or any other reason.

LATE PAYMENT FEE (ONE TIME PER INVOICE) | 5% of past due amount

Assessed on the amount of a monthly invoice that is not paid within 16 days after the invoice is issued by the cooperative.

NEW SERVICE CONNECTIONS, NON-PAYMENT DISCONNECT/RECONNECT

\$35 - **Office activation** and deactivation

\$75 - **Location activation** from 8AM to 4PM, business days

\$100 - **Location activation** after hours, business days

\$150 - **Location activation** on cooperative observed holidays

**FOR A COMPLETE LIST OF ALL SERVICE FEES
OR QUESTIONS CALL: 903 455 1715**

